

Process for managing end of life patients in a care home that require continence products

Priority 1:
Prognostic Indicator
Days / Weeks

Priority 2:
Prognostic Indicator
Months / Year

Priority 1

- 'Just in Case' medication should be in place.
- Complete the Continence Assessment form.
- Bladder and Bowel Diaries not required.
- Ensure most suitable product is identified – liaise with BABS if you require help selecting product.
- Send completed assessment to BABS via email, marking it as a high priority.
- A six week, one-off delivery will be sent to the patient.
- If the patient then requires more products after this six week period, a three day Bladder Diary and a seven day Bowel Diary will need to be completed and sent to BABS. No further continence products can be sent out until this has been submitted.
- Please note a maximum of three products per 24 hours are allocated.

Priority 2

- 'Just in Case' medication should be in place.
- Complete the Continence Assessment form.
- The three day Bladder and Bowel Diary must be completed. Please note we only require seven days of the 14-day Bowel Diary to be completed.
- Ensure most suitable product is identified – liaise with BABS if you require help selecting product.
- Please email BABS (mark email as high priority) to notify them a Priority 2 assessment is complete and ready for processing.
- An ongoing delivery cycle will be set up and sent to the patient.
- Please note a maximum of three products per 24 hours are allocated.

Bladder & Bowel Service
Monday-Friday 8:30-17:00:
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