



Get Involved with The People's Voice:

The People's Voice is a friendly group of volunteers who partner with us as trusted advisors. They use their personal experiences as patients or carers to represent the views of patients, families, carers, the public, and our local communities. Together, we make sure that the needs and interests of patients are always at the heart of everything we do.

We work closely with our Members on a variety of projects and activities. Whether you're looking for a long-term commitment or something more flexible, there's a role to suit your interests and availability. While we have specific projects, groups, and committees where we'd love your input, we're also open to hearing your ideas. If you think your skills or experiences could make a difference in shaping healthcare.

What Do The People's Voice Members Do?

The People's Voice is a group for community members to express opinions, shape decisions, share experiences, and influence policies or practices affecting them. The group is based on democratic participation, mutual respect, and transparency.

The People's Voice Members take part in a wide range of activities, tailored to their availability and preferences. Whether you'd like to commit to regular involvement or prefer shorter-term project work, there's a place for you.

Who Can Join?

If you're over 18 and have been a patient, carer, or user of Sirona services, you're welcome to join us. No prior experience is needed, just your passion for making a difference.

We're committed to inclusivity and will work with you to accommodate your needs. If you require an interpreter, information in an alternative format, or other support, please let us know.

Because this role can sometimes involve access to confidential NHS information, applicants may need to undergo a **Disclosure and Barring Service (DBS) check (NOT REQUIRED AT LEVEL 1)**. You'll also need to complete an application form

and provide two personal references (one for Level 1 roles). Details will be on the form.

How Much Time Do I Need to Commit?

The time you spend with us depends on the role you choose:

Level 1: Inform & Involve (General Public / Observers)

This could include reviewing written documents or short patient films and giving comments or listening to a service plan for a change in how we provide services and commenting from your own or your community's perspective.

These members engage casually or sporadically. Their involvement is essential to keeping the group connected to broader public sentiment.

- **Responsibilities and Activities:**
 - Stay informed through newsletters, summaries, and public meetings.
 - Attend meetings.
 - Vote in polls or public consultations as requested.
 - Submit questions or feedback on issues.
 - Share the group's work within their networks.
- **Value to The Peoples Voice:**
 - Brings diverse perspectives.
 - Signals public awareness or concern on specific issues.
 - Helps identify emerging trends or community sentiments.

Level 2: Collaborate & Contribute (Active Participants)

These members are more involved and participate in dialogue, helping shape proposals and solutions.

- **Responsibilities and Activities:**
 - Attend discussions, workshops, or focus groups.
 - Participate in thematic committees (service, condition, locality, demographic, or disability specific).
 - Provide feedback and co-develop proposals.

- Help facilitate dialogues with Level1 participants.
- Act as informal representatives or liaisons to sub-groups of the community.
- **Value to The Peoples Voice:**
 - Draw on their experience to provide depth to discussions.
 - Translates broader concerns into workable ideas.
 - Helps bridge the gap between leadership and the public.

Level 3: Lead & Influence (Core Members / Representatives)

These are elected, selected, or volunteer members who take on leadership or facilitation roles.

- **Responsibilities and Activities:**
 - Guide the group's direction, priorities, and operations.
 - Ensure accountability and transparency in decision-making.
 - Coordinate the activities of Level 2 members.
 - Monitor impact and suggest improvements to the group's process.
- **Value to The People's Voice:**
 - Provides continuity and structure.
 - Acts as the voice of the group to decision-makers.
 - Holds institutional memory and ensures long-term goals are met.

Additional Notes on Levels:

- Members can move between levels over time based on interest, capacity, and experience.
- The People's Voice provides training, support, and pathways for deeper engagement.
- Transparency and feedback loops between levels ensure trust and legitimacy.

For all Members, there's a small-time commitment to complete mandatory training (around 2 hours a year) and any specific role training (up to a full day, but just once).

Is This a Paid Role?

Like all volunteer roles, our Members are not paid for their time. However, we'll make sure you're not out of pocket by reimbursing expenses like mileage and parking fees incurred while carrying out your People's Voice duties.

How Can I Get Started?

- **To Learn More:** Email us at sirona.peoplesvoice@nhs.net.
- **To Apply:** Contact us at sirona.peoplesvoice@nhs.net to request an application form and register your interest.

How Is This Role Different from Volunteering?

As a People's Voice Member, you'll be part of a key group that provides advice and feedback directly to our organisation. While you fall under our volunteer umbrella (with the same policies and processes), this role is unique because it helps shape the future of community health by influencing decisions and services.

We'd love to have you join us in making a meaningful difference in healthcare. Whether you're sharing your experiences, reviewing policies, or contributing to strategy, your voice matters. Let's work together to create a better future for everyone in our community!