Technology Enabled Care (TEC) Team

Our catalogue and how we can support you

0300 125 6899
sirona.tecreferrals@nhs.net

TSA Member Organisation

TEC Quality
Quality · Safety · Innovation

Service provided by
Sirona care & health

Alarm and Pendant

Who is it for?

Our lifeline alarm and pendant system is for anyone that needs extra support and peace of mind so that they can enjoy their independence, and live in their own home, knowing that help is at hand with a press of a button.

How does it work?

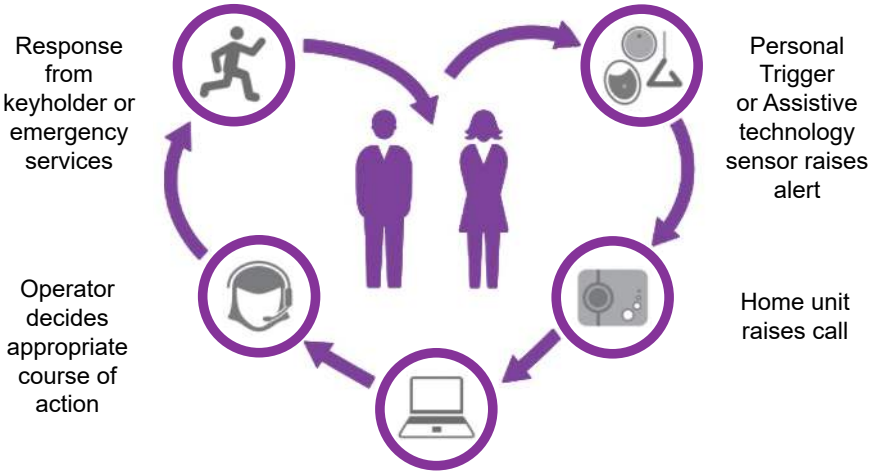
If you need help, simply press the button, and through the paired base unit, a call is placed immediately to our experienced, locally based, call centre that operates 24 hours a day, 7 days a week.

What happens next?

The trained, dedicated operators will then assess the situation and they will either; contact one of your emergency key holders to check on you or call the emergency services if you need immediate medical attention and let your loved ones know.

Price

£18.95 per month. £35 installation fee



Ask one of our team about our linked door, heat, smoke, flood, carbon monoxide and occupancy sensors (chair and bed).

Available for an extra £3 per month (please note that an alarm and pendant subscription is required)

Fall Detector

Who is it for?

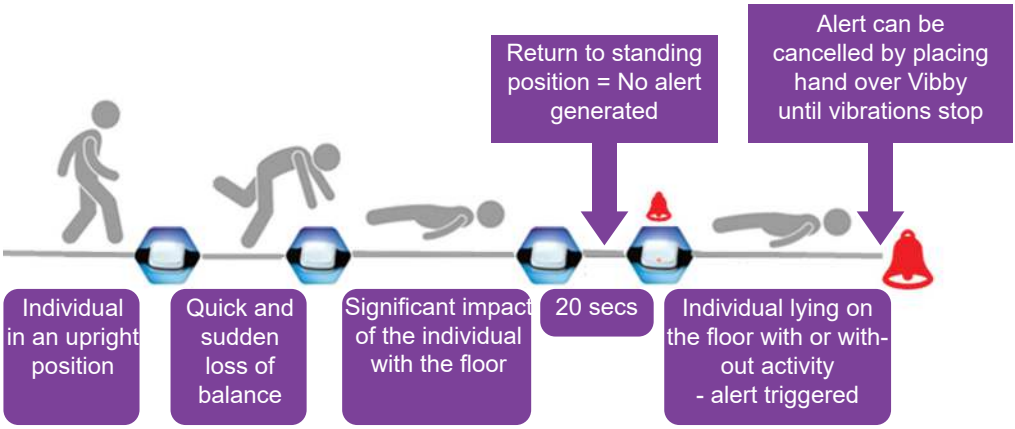
Our Fall Detector can give confidence to anyone who is at risk of falling and needs extra support and peace of mind to remain in their own home.

How does it work?

The fall detector is designed to automatically detect a serious hard fall and raise an alert to our 24-hour call centre. You can also manually raise an alert by pressing the button on the face of the fall detector. Confirmation that an alert has been raised will be given by an LED light and vibration.

Once activated, the call centre will go through the same process as detailed above for the alarm and pendant system.

To cancel an alarm, you must either stand up or cover the fall detector completely with your hand during the 20 second period after a fall is detected. The fall detector will stop vibrating to confirm the alert has been deactivated.



Price

£25.85 per month. £35 install fee - install fee does not apply where an alarm and pendant is already in place.

Pager Linked Equipment

PIR Motion Sensor and Pager

With the pager and sensor, you can monitor movement in the home and receive an alert to the pager when movement is detected.

The sensor is easily mounted using the supplied Velcro adhesive dots or you can simply place the sensor wherever required i.e., by the side of the bed. The motion sensor can be triggered up to 8 metres away and has a detection angle of 85 degrees. The pager is portable and lightweight with a strong belt clip for secure attachment.

£75 to purchase

Call Button and Pager

This kit could not be any easier to use. Simply fit the batteries, switch the pager on and it's ready to use as a convenient call button. The pager alerts to notifications with audible tone (with volume adjustment) and vibration alert.

£65 to purchase.

Fall Detector and Pager

The kit includes a dual function waterproof pendant with gravity change sensing fall detection. The pager will beep/vibrate when activated by a fall or press and has a wireless operating range of up to 100 metres.

£70 to purchase.

Pillow Switch and Pager

The pillow switch is specifically designed for those with limited physical movement who are physically unable to operate a traditional call button system.

Using the supplied safety pin or velcro attachment, the switch is securely fastened to the user's pillow or wheelchair arm rest and activated with the lightest of touches using the cheek, head or arm. When activated, an alarm is sent to the pager with tone or vibrate alert. The switch features a smooth and soft foam surface (washable), which is comfortable to operate by the user and includes a protective cover that is removable for washing.

£190 to purchase.

Door Sensor and Pager

This door alarm kit is ideal to monitor those at risk of wandering. The door sensor works with the pager to wirelessly deliver an instant alert to the pager when a door is opened.

The pager will beep/vibrate when the door is opened and has a wireless operating range of up to 100 metres.

£56 to purchase. Additional door sensors can be purchased

Doorbell and Pager

This simple kit provides a quick doorbell solution for individuals with hard of hearing. The pager vibrates when signalled by the wireless doorbell button (which can be screwed to door/wall or stuck with Velcro dots). The pager produces good vibration (not enough for under pillow alert) to raise an alert to a caller at the door.

£40 to purchase

Cordless Chair Mat and Pager

This chair leaving alarm kit makes it easy for a carer to monitor a person in their chair, more importantly, when they exit their chair and may be at risk from a fall. It works by detecting when pressure has been removed from the mat, and sends an alert to the linked pager. The pager provides a notification, either by audible tone orvibration. **£122 to purchase.**

Cordless Bed Mat and Pager

This bed leaving alarm kit makes it easy for a carer to monitor a person in their bed, more importantly, when they exit their bed and may be at risk from a fall. It works by detecting when pressure has been removed from the mat and sends an alert to the linked pager. The pager provides a notification, either by audible tone or vibration.

£130 to purchase.

Big Button and Pager

This large surface area switch is operated with a minimal amount of pressure making it ideal for people with limited dexterity. Incredibly simple to use, the user presses the jelly switch to call for help, the carer receives an alert on the pager informing them that assistance is required. The pager features tone and vibrate alert and has a transmission range of 100M so it is suitable for use around the home. **£115 to purchase.**

Memory Clocks

Rosebud Memory Clock

The Rosebud reminder clock has been developed to help prompt people with dementia to do daily tasks and relieve the stress and anxiety that can build up when unknown events occur

The 4 day/time display options are easy to change and the 20 inbuilt reminders are easy to set up.

- 20 alarms can be set to go off in any 24 hour period.
- A personalised video or text alarm can be created and played via a USB or SD card.
- Each of the inbuilt alarms have been added to cover most regular tasks that happen each day.
- The clear selectable screens can be simply displayed at a touch of the button.
- It has an auto dimming function for night and day time with a simple button pad operation on the rear of the unit.

£80 to purchase

MemRabel 3

The MemRabel 3 is a multimedia alarm clock. It displays the time like a normal clock, there are options for which clock display you prefer. You can easily set alarms to go off at certain times and intervals i.e. daily, monthly, weekly, yearly. When the alarm time is reached, the MemRabel 3 will display high quality multimedia content on its full HD screen. This could be a video, some audio or an image. You are free to add your own media, there is a also an online app to allow you to record videos and take pictures and send them to your Memrabel over the internet (NB: Requires subscription). Media can also be added with a USB drive.

£140 to purchase.

MemRabel 4

Reminder alarms are easily set for single, daily, weekly, monthly, or annual playback. Up to 20 memory prompting alarms can be created, which can be personalised or chosen from pre-installed messages.

At alarm time, a pre-alarm tone is played followed by display of your chosen reminder picture with text heading. The clock can connect to home Broadband to enable features such as display of local weather, outdoor temperature, and automatic seasonal time adjustments. Time displays can be changed to suit cognitive ability.

Key Features:

- Can help with daily schedule planning
- Reminders for medications, appointments, home safety etc.
- Change time display format to suit user
- Choose from traditional or digital time displays

£80 to purchase

Recordable Voice Alarms

Recordable Voice Alarm and Door Sensor

When the door is opened, the alarm receiver will play back your recorded message. This is ideal to record safety messages, instructions or warnings for playback when the door is opened.

£67 to purchase

Recordable Voice Alarm and Doorbell

When the doorbell transmitter button is pressed, the alarm receiver will play back your recorded message. This means you can be alert that someone is at the front door, and it will be from a familiar voice.

£48 to purchase

Recordable Voice Alarm and Pendant

This kit provides a convenient way to remotely trigger playback of personalised voice messages. A press of the pendant button causes playback of a message in a voice that is familiar to the patient, helping the patient to remain calm until their carer has arrived.

3 voice messages of up to 15 seconds can be recorded and played back independently from different transmitters.

£70 to purchase

Other available devices

PIR Sensor Light

The advanced PIR sensor detects motion up to four meters away and the three Super Bright LED's will remain on as long as there is a presence in the beam, automatically switching off 20 seconds after movement ceases.The multi-functional light can be removed from the fitting to use as a hand-held torch and the light itself rotates 360 degrees,independently from the base to ensure an accurate direction of light.

£13.50 to purchase.

Pivotell Pill Dispenser (Advanced)

An automatic pill dispenser has 28 compartments for medication, and is lockable, so the user doesn't have access to their medication until the programmed alarm time.

The dispenser will alarm and rotate at the programmed alarm time, presenting the correct dose for the person using. The person using should pick up the dispenser and tip the tablets into their hand, or a cup, and then take the dose. This cancels the alarm sound and the flashing light. The dispenser will not present another medication dose until the next programmed alarm time.

Ask us about the GMS unit with SMS Messaging Alerts

£140 to purchase.

Easy to Use Telephone

A user-friendly walkabout phone with a photo dial charging base, extra-loud ringer and incoming call flashing alert. Also includes simple answering service and compatibility with accessories like intercom doorbell and portable extension ringer.

Key Features:

- Large backlit display
- Four photo dial memory buttons
- Easy dialling large keypad and extra-loud ringer
- Handset earpiece volume boost
- 30-minute recording answer machine with slow playback messages
- Hearing aid compatible

£90 to purchase.

Epilepsy Sensors

We have a range of epilepsy bed sensors available to hire or purchase. They can be programmed with selectable seizure modes and personalised to specifically suit an individual's seizure type. Also available to link into our monitored alarm systems.

Cost will be dependent on model - please get in touch for our evaluation form so we can advise you further.

Other products

This is not an exhaustive list of products. If there is anything else you are looking for, please contact the team to see how we can support you.

T: **0300 125 6899**

E: sirona.tecreferrals@nhs.net

The prices in this leaflet are subject to change. Please contact the TEC Team, who can confirm the prices of each item.

New for 2026

Throughout 2026, we will be launching a range of new products!

Ask the team to find out more!

Let us know what you think and get involved

T: 0300 124 5300*
E: sirona.hello@nhs.net
W: www.sirona-cic.org.uk

*Calls from landlines are charged up to 10p per minute; calls from mobiles vary, please check with your network provider. This is not a premium-rate number.

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Date of creation 03/2026
Date for review 03/2028
URN 0046

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