

Castlewood Offices

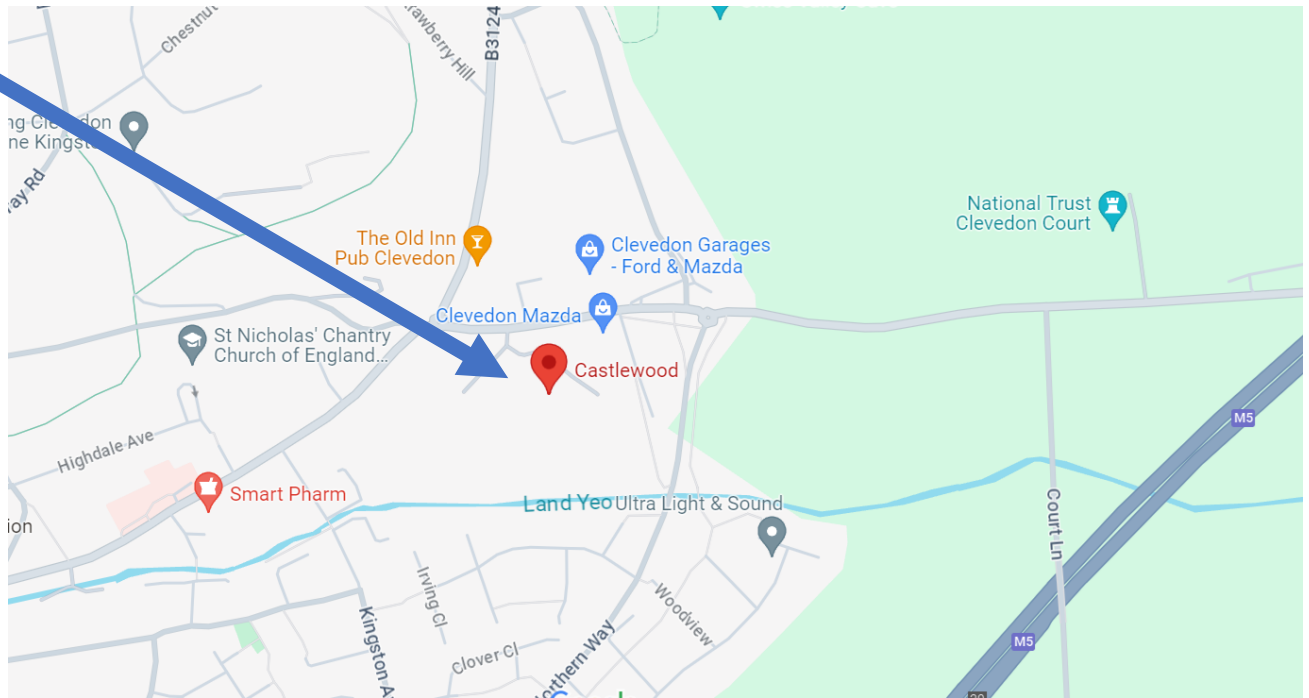
Location Guide



Telephone: 01934 888 888

This guide is designed to help people plan for a health and care appointment. It can also be used to assist new staff starters. It includes information on travel, access, sounds, and smells within the healthcare facility.

Where is Castlewood?



General Information:

Location Name: Castlewood Offices

Address: Tickenham Road, Clevedon BS21 6FW

Contact Information: 01934 888 888, FACILITIES.HELPDESK@n-somerset.gov.uk

Travel

Parking:

- There is a guest car park as you drive through the main entrance on the right-hand side.
- There is designated disabled parking available to the right-hand side of the building and at the entrance of the staff carpark as you enter on the left

Public Transportation:

- The nearest bus stop is Castlewood (approximately 1-minute walk away)



- The bus stop is served by bus routes: X5, X6, X7, X10

Bus routes and timetables may change. Please check the First Bus website before planning your journey: [Website Link for First Bus: Bristol, Bath and the West](#)

Taxis:

Local Taxi Services:

- 2Double7
 - Tel. 01275 277 999
 - Email. info@2double7.co.uk
- MBee's Taxis
 - Tel. 01275 880 666

Facility Access

Entrance:

- The entrance doors are automatic and wide enough for wheelchairs and mobility scooters
- Castlewood has six entrances and exits. Five of these doors are automated.
- Temporary access passes are available to use while visiting (Details on Workplace)



Building Layout:

- The building has three floors. Sirona services are located on the second floor, with bookable rooms available on all floors.
- The building is square-shaped with a square courtyard in the centre.
- Step free access throughout the building
- Lifts are located on the right-hand side of the building.
- A large service lift is also available if needed by contacting the Facilities Help Desk

Reception:

- Please note Castlewood no longer has an active reception.
- If you do not have an access pass, please arrange for someone to meet you and let you into the building.

Restrooms:

- There is an accessible restroom on each floor of the building

Sounds and Smells:

- You may hear typing, phones ringing, conversations, meetings and Teams calls during your visit.
- The building is usually busier and noisier on Tuesdays and Thursdays.



We want you and the people who help you to understand what we send.

