

Medical Examiner Service – Key Points



Telephone: 0117 414 0074

Email: nbn-tr.medicalexaminer@nhs.net.

Scan the QR code to view the Medical Examiner Service page on the Healthier Together website.

Who is this leaflet for?

This information is for you if someone close to you has recently passed away, especially if you are the Next of Kin or need to register the death. It explains the role of the Medical Examiner Service.

What is a Medical Examiner?

A Medical Examiner is an independent doctor. This means they are someone who was not involved in caring for the person who died.

Their job is to check all deaths that don't need to be investigated by the coroner.

What does the Medical Examiner Do?

The Medical Examiner and their team check medical notes and talk to the doctors who treated the person. They make sure:

1. The information on the Medical Certificate of Cause of Death is correct.
2. Any deaths that *do* need to go to the coroner are sent quickly.
3. You and your family have a chance to ask questions about the cause of death and the care that was given.

What can they help you with?

- They will explain what is written on the Certificate of Cause of Death to you.

- You can ask them any questions you have about the person's last illness or the care they received.
- They can pass on your feedback to the healthcare providers. They can also ask for the care to be reviewed to see if improvements can be made for the future.

What happens next?

The Medical Certificate of Cause of Death cannot be issued until the Medical Examiner (or the Coroner) has checked and approved it.

How will they contact me?

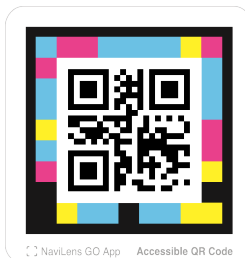
- The Medical Examiner's Office will call you or a close family member before they issue the certificate.
- This may take several days, so you don't need to call them straight away.
- If you would prefer that a different person speaks to them, you can let them know when they call.

How to contact them:

If you have questions about the care or cause of death and haven't heard from them, you can contact the office directly:

- **Telephone: 0117 414 0074**
- **Email: nbn-tr.medicalexaminer@nhs.net**

We want you and the people who help you to understand what we send. If you need help with this leaflet, please tell us.



You can phone us on 0117 414 0074 or email us at nbn-tr.medicalexaminer@nhs.net

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