William Budd Health Centre (Downton Road Surgery) Location Guide

This guide is designed to help people plan for a health and care appointment. It can also be used to assist new staff starters. It includes information on travel, access, sounds, and smells within the healthcare facility.

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Sirona care & health CIC, Badminton Rd Office, 2nd Floor, Badminton Rd, Yate, BS37 5AF

Accessibility Approved

Where is the Downton Road Surgery?

Source: Google Maps. © Google. Available at: Downton Road Surgery - Google Maps (accessed [03/09/2026]).

General Information:

Location Name: William Budd Health Centre (Downton Road Surgery)

Address:

Downton Road Surgery
Knowle West Health Park
2 Downton Road
Knowle
Bristol
BS4 1WH

Team or Service: Dermatology, Musculoskeletal (MSK) Interface, Podiatry, Wound Care, Children's Health Visiting Team

Contact Information:

Dermatology: 0117 944 9782 / 0117 944 9783
MSK: 0300 125 6555
Podiatry: 0300 124 5855
Wound Care: 0117 9449733

Travel

Arriving by Car:

- If you use a sat nav or navigation app, search for "Downton Road Surgery". Searching for "William Budd Health Centre" may not work.
- There is a large car park for visitors and staff in front of the building.
- Accessible parking spaces are available.
- There is a path from the car park to the entrance. The path has step-free access.

Public Transport:

By Bus

There are several bus stops near William Budd Health Centre.

- Cavan Walk bus stop (about 6-minute walk away)
  - Served by bus route 74
- Broadbury Road bus stop (about 7-minute walk away)
  - Served by bus routes 16, 26 and 37

Bus routes and timetables can change. Please check the First Bus website before you travel: [Website Link for First Bus: Bristol, Bath and the West]

Facility Access

Building Layout:

- This is a GP surgery; Sirona uses rooms and offices on the first floor.
- There is a lift available to access the first floor.
- Stairs are also available. They are to the left of the reception desk, through 2 sets of doors. These doors can only be opened by staff with an access code.

Entrance:

- The entrance is signposted 'William Budd Health Centre'
- The entrance has automatic doors and step free access.

Reception:

- Please check in at reception when you arrive.
- Go to the main GP reception desk and speak to the receptionist. Do not use the self-check-in screen.

- For dermatology appointments please turn right after you pass the pharmacy and knock on the dermatology door.

Waiting Area:

- There are two waiting areas on the ground floor.
- The reception and waiting area can be very busy, as it is a large health centre.
- Chairs seats with armrests available with armrests are available.
- There is no designated quiet waiting area available.

Restrooms:

- Accessible toilets with grab rails and wider cubicles are available.
- Toilets are available in the reception area, in the corridor leading to the stairs and on the first floor
- There are toilets, including accessible toilets in reception, as well as in the corridor on the way to the stairs to access the rooms Sirona uses. There is further toilets upstairs.

Sounds and Smells:

- Sounds: The waiting area can be noisy.
    - You may hear people talking, children and mobile phones ringing or being used
- Smells: You may notice the smell of cleaning products or other clinical smells.

Additional Information

- **In Case of a Fire:** All fire exits are clearly labelled

We want you and the people who help you to understand what we send.